



PUBLIC UTILITIES REGULATORY COMMISSION

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PRESS RELEASE ERRATIC POWER SUPPLY

The Public Utilities Regulatory Commission (PURC) has noted with grave concern recent power outages and voltage fluctuations being experienced by consumers of electricity in various parts of the country. The Commission is monitoring and investigating the situation to identify the cause and ensure quality service provision. The Commission wishes to assure consumers that the appropriate regulatory action will be taken against any utility in the power value chain found noncompliant with regulatory standards and benchmarks.

The Commission invites affected consumers to submit their complaints including complaints of damaged electrical appliances to the utility service provider in the first instance and if not resolved forward them to any of the PURC offices in their respective areas for investigation and redress.

Contact us on:

- Toll Free: 0800 100 700
- Head Office: 0302 244 181-3
- WhatsApp: 0540 126 201
- Facebook: PURC Ghana
- Twitter: @PURC_Ghana
- Website: www.purc.com.gh

All our regional offices contact details are provided on the website.

PURC, "Protecting the Interests of Consumers and Utility Service Providers"

Signed

Mami Dufie Ofori (Mrs.)
Executive Secretary