



DATE:30TH NOVEMBER,2023

.....FOR IMMEDIATE RELEASE.....

FAIR COMPENSATION TO MOBILE MONEY AGENTS

Dear Valued Customers, Stakeholders, and Partners,

We wish to bring to your attention an important decision from the leadership of the four Mobile Money Agents Associations in Ghana.

Effective 1st December 2023, a temporary measure will be implemented, restricting cash withdrawals to a maximum of Ghc1,000.00 per transaction to customers for all Mobile Money Agents across various service providers. Our goal is to ensure fair compensation for the dedicated agents.

During this period, we will continue to actively engage with service providers to address the commission review concerns raised. If, within the one-month period, there is no favorable adjustment, we will regrettably have to implement further action plans.

We urge you to join us in mobilizing support for fair compensation to Mobile Money Agents. Your cooperation and solidarity are pivotal in ensuring the sustainability of Mobile Money services in Ghana.

Thank you for your attention and support.

APPROVED AND SIGNED BY:

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