



## Media Release

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### MTN GHANA ANNOUNCES 80% COMPLETION OF NATIONWIDE NETWORK UPGRADE

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**Accra, July 26, 2024** – MTN Ghana today announced that it has completed 80% of its planned network upgrade across the country, which commenced in June 2024 and expected to end in **August 2024**. The upgrade involves the replacement of existing mobile network infrastructure with more efficient and environmentally friendly equipment.

The Chief Technical Officer (CTO) of MTN Ghana, Thomas Motlepa, indicated the commitment of the business to delivering unparalleled network service for customers. He said, “Our customers remain at the core of our business. This upgrade will ensure that we have a more reliable and robust network and help to achieve network virtualization and increased capacity for optimum service delivery.”

In expressing his gratitude to stakeholders and customers, Mr. Motlepa noted “We are thankful to our valued customers and stakeholders for their patience and support during the period especially as we experienced some intermittent network disruptions.”

The modernization of the network is expected to be completed by the end of August 2024. Customers who experience any disruption to any service can call MTN toll free number 100 or reach out via any of MTN’s social media handles.

MTN is on track to invest \$1 billion in its network by 2025 as promised.

The company continues to expand its coverage, improve customer data experience, and promote sustainable practices.

**End.**

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***About MTN Ghana***

MTN Ghana is the market leader in the mobile telecommunications industry in Ghana, offering subscribers a range of exciting options under Pay As You Go, Pay Monthly and Mobile Financial Services. The company is part of the MTN Group which is a leading emerging market leader with a clear vision to lead the delivery of a bold new digital world to our customers. We are inspired by our belief that everyone deserves the benefits of a modern connected life. Scancom PLC is listed on the Ghana Stock Exchange. Our strategy is **Ambition 2025: Leading digital solutions for Africa’s progress.**

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